



SunLine Transit Agency
March 28, 2018
11:30 a.m. – 12:00 p.m.

AGENDA

STRATEGIC PLANNING & OPERATIONAL COMMITTEE

Wellness Training Room
32-505 Harry Oliver Trail
Thousand Palms, CA 92276

In compliance with the Brown Act and Government Code Section 54957.5, agenda materials distributed 72 hours prior to the meeting, which are public records relating to open session agenda items, will be available for inspection by members of the public prior to the meeting at SunLine Transit Agency's Administration Building, 32505 Harry Oliver Trail, Thousand Palms, CA 92276 and on the Agency's website, www.sunline.org.

In compliance with the Americans with Disabilities Act, Government Code Section 54954.2, and the Federal Transit Administration Title VI, please contact the Clerk of the Board at (760) 343-3456 if special assistance is needed to participate in a Board meeting, including accessibility and translation services.

Notification of at least 48 hours prior to the meeting time will assist staff in assuring reasonable arrangements can be made to provide assistance at the meeting.

ITEM

RECOMMENDATION

1. CALL TO ORDER
2. ROLL CALL
3. PRESENTATIONS
4. FINALIZATION OF AGENDA
5. PUBLIC COMMENTS

RECEIVE COMMENTS

NON AGENDA ITEMS

Members of the public may address the Committee regarding any item within the subject matter jurisdiction of the Committee; however, no action may be taken on off-agenda items unless authorized. Comments shall be limited to matters not listed on the agenda. Members of the public may comment on any matter listed on the agenda at the time that the Board considers that matter. Comments may be limited to 3 minutes in length.

ITEM

RECOMMENDATION

6. COMMITTEE MEMBER COMMENTS

RECEIVE COMMENTS

7. **PROPOSED MAY SERVICE CHANGES**
(Staff: Vicky Castaneda, Special Assistant to
Deputy Chief Administration Officer)

APPROVE
(PAGE 1-7)

8. ADJOURN

SunLine Transit Agency

DATE: March 28, 2018 **ACTION**

TO: Strategic Planning & Operational Committee
Board of Directors

FROM: Vicky Castaneda, Special Assistant to Deputy Chief Administration
Officer

RE: Proposed May 2018 Service Changes

Recommendation

Staff recommends that the Board of Directors approve the proposed May 2018 service changes.

Background

In continuation of SunLine's "It's Time to Rethink How We Do Transit," staff is continually working to "right size" the system to meet the needs of our customers. One of the areas of review was the application of the Low Carbon Transit Operations Program (LCTOP) funds, which were approved by the Board of Directors in March 2017 to improve service frequency on the Line 80 and 81.

After a review of these two lines, it was determined that the most efficient use of the \$249,672 award was to fund frequency improvements, from sixty (60) minutes to thirty (30) minutes, for the Line 80 through the remainder of FY18 and through FY19. These funds were awarded to reduce greenhouse gas emissions and improve mobility.

In addition, SunLine will be making minor adjustments to schedules to improve efficiency for our riders with minor changes to Line 14, 20 Express, 21, 24, 90, 91, and 111.

Attached are the details of the May 2018 service changes:

- [Proposed service changes May 06, 2018 \(Attachment #1\)](#)
- [Public hearing comments \(Attachment #2\)](#)

Financial Impact

The financial impact is an increased cost of \$39,486 for FY18 and \$257,347 for FY19. SunLine will utilize the awarded LCTOP funds available for Line 80 in the amount of \$249,672. The remaining estimated cost of \$68,933 will be sourced from FY18 and

FY19 operating funds. This amount will be subtracted from our planned savings from the January service changes.

Fiscal Year	Funding	Amount
FY18	LCTOP funds for Line 80	\$30,335
FY18	Operating	\$9,151
FY19	LCTOP funds for Line 80	\$197,566
FY19	Operating	\$59,781



Proposed Service Changes May 06, 2018

Lines 14: Improve route connectivity

- Benefits: Improve passenger connectivity to first Eastbound Line 111 trips via Line 14 Southbound

Line 20 Express: Modify service to accommodate resources used

- Benefits: Reduces the need to exchange vehicles throughout the schedule

Line 21: Modify service to accommodate resources used

- Benefits: Reduces the need to exchange vehicles throughout the schedule

Line 24: Improve schedule adherence and performance

- Benefits: Improve reliability of service

Line 80: Improve frequency and route realignment

- Benefits: Improve frequency from 60-minutes to 30-minutes and rider access by realigning route to provide closer service to the Walmart Center (*see map details below*).

Line 90: Improve schedule efficiency

- Benefits: Improve reliability of service

Line 91: Improve schedule efficiency

- Benefits: Reduction in cost by removing unnecessary recovery time. Adding four (4) eastbound trips from HWY 111/Flower to 5th/Vine and four (4) westbound trips from 5th/Vine to HWY 111/Flower

Line 111: Improve schedule adherence and performance

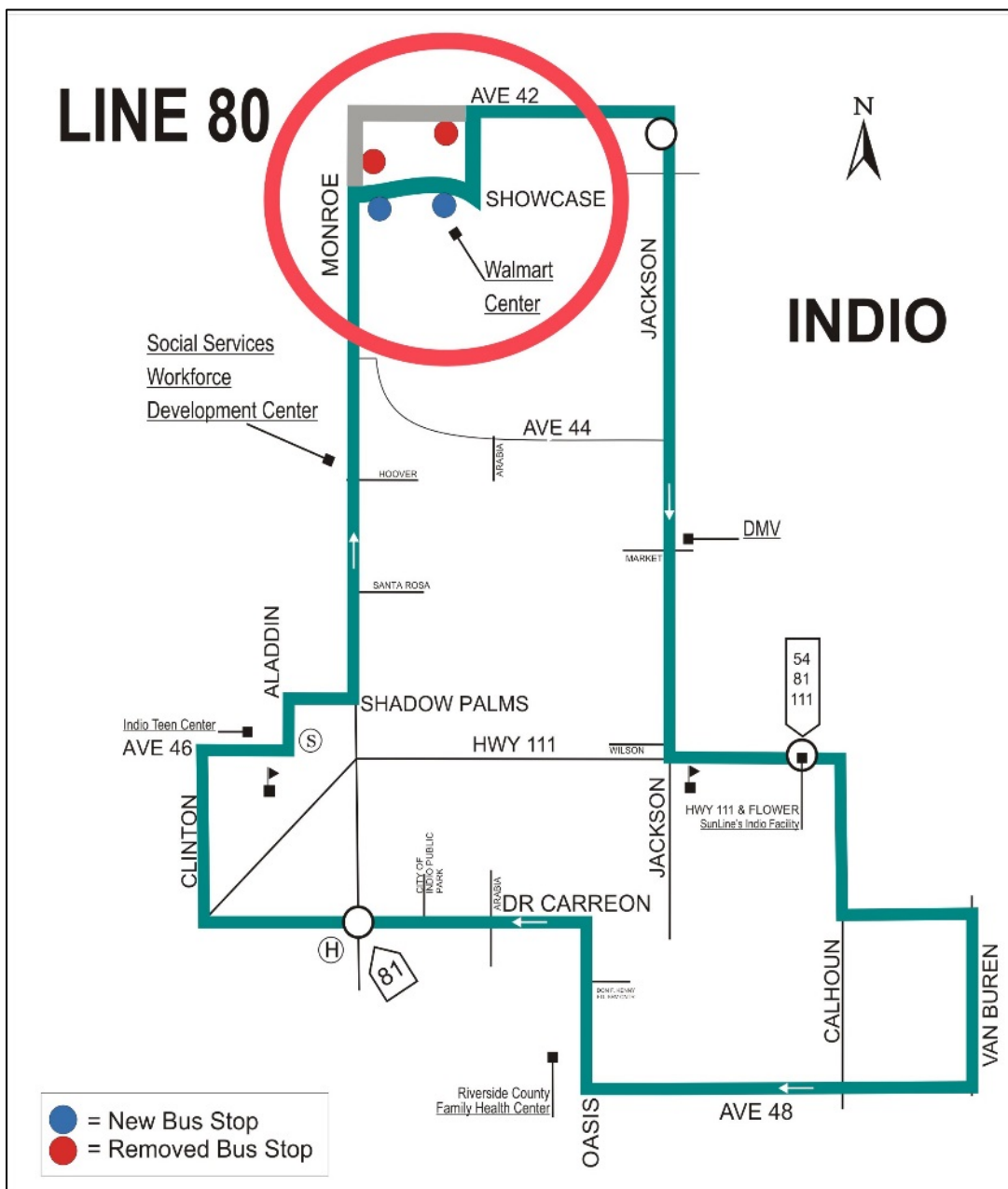
- Benefits: Improve service reliability

Line 80 - Indio

Line 80 operates in a clockwise loop serving residents of the City of Indio, providing access to hospitals, social service centers, employment centers, senior centers, library, community centers, schools, and shopping centers. Line 80 operates on a 60-minute frequency seven days a week. Service span is 6:00 a.m. to 8:45 p.m. Increasing service to 30-minute frequency on weekdays is proposed for this route. To support this proposed service enhancement, SunLine received Low-Carbon Transit Operations Program (LCTOP) grant funds.

SunLine is also proposing a route realignment to serve the Walmart Center east of Monroe and south of Avenue 42.

The proposed improvements are planned for implementation as part of the May 6, 2018 service changes. At which time, two (2) bus stops will be removed from Monroe and Avenue 42 and installed on Showcase, as seen on the map.





PUBLIC HEARING COMMENTS

Proposed May Service Change

Public Hearing #1

Palm Desert Library
73-300 Fred Waring Drive
Palm Desert, Ca 92260
Wednesday, March 7th, 2018 10:00 a.m. to 11:00 a.m.

Speaker #1

Comment 1: Requested earlier and later service on new Line 21.
Comment 2: Rider was grateful for the proposed improvements to Line 80!

Speaker #2

Comment 1: Requested service to the Polo Grounds on Avenue 52 or Avenue 50 in the City of Indio.
Comment 2: Was happy to hear of the proposed changes to Line 80, as well as the proposed closer service to the Walmart center on Avenue 42 and Monroe.

Public Hearing #2

Palm Desert Library
73-300 Fred Waring Drive
Palm Desert, Ca 92260
Wednesday, March 7th, 2018 6:00 p.m. to 7:00 p.m.

No Comments.

Public Hearing #3

Mizell Senior Center

480 S. Sunrise Way

Palm Springs, CA 92262

Thursday, March 8th, 2018 10:00 a.m. to 11:00 a.m.

Speaker #1

Comment 1: Is pleased to hear of the proposed changes to Line 80 and the time cut in half.

Comment 2: Requested a note on which side of the street the bus would end at Ramon/San Luis Rey for Lines 24 and 32 interlining on the weekends in the rider's guide.

Comment 3: Asked if SunLine was prepared with an action plan in case of closure at the wash located on Gene Autry Trail.

Speaker #2

Comment 1: Requesting frequency improvement to Line 30 from every 40-minutes to every 30-minutes on weekends.

Comment 2: Request to have SunLine fix the lights at the bus shelters

Speaker #3

Comment 1: Liked the proposed improvements to Line 80.

Public Hearing #4

Mizell Senior Center

480 S. Sunrise Way

Palm Springs, CA 92262

Thursday, March 8th, 2018 6:00 p.m. to 7:00 p.m.

Speaker #1

Comment 1: Thanked SunLine for addressing a concern that affected the college students in Desert Hot Springs who were late for class due to the Line 20.

Speaker #2

Comment 1: Requested to have the Line 30 schedule revert back to the way it was by 5-minutes prior to the January 2018 service changes.

Comment 2: This rider had prior incidents on the Line 14/30 interline where the bus's head-sign did not change, therefore the bus was in operation while displaying the incorrect route.

Additional Outreach Efforts

- Transportation Now Meeting – March 1, 2018 at 12:00 noon
- SunLine Outreach Feedback Meeting – March 6, 2018 from 10:00 a.m. to 3:00 p.m.
- Thermal/Oasis Transportation for Better Mobility Workshops – March 5 & 6, 2018 from 6:00 p.m. to 8:00 p.m.
- ACCESS Meeting - March 13, 2018 at 10:00 a.m.
- Public Hearing information was posted on SunLine’s website, social media sites, in the newspaper, on all fixed route buses, and at major bus stop locations within the service area.