

### FINANCE/AUDIT COMMITTEE AGENDA January 24, 2018

10:45 a.m. - 11:30 a.m.

### Wellness Center SunLine Transit Agency Thousand Palms, CA

Public Comments will be accepted on each Agenda item upon the conclusion of the staff report on that item. Public comments on non-agendized items will be accepted during the Public comments section. Comments may be limited to 3 minutes in length. Please notify the Committee Chair if you wish to comment.)

- 1. Call to Order
- 2. Roll Call
- 3. Confirmation of Agenda
- 4. Presentations
- 5. Public Comments

Anyone wishing to address the Finance/Audit Committee on items not on the Agenda should do so at this time. Each presentation is limited to three minutes.

6. <u>Committee Member Comments</u>

----- RECEIVE AND FILE -----

### 7. Consent Calendar

Receive & File

All items on the Consent Calendar will be approved by one motion, and there will be no discussion of individual items unless a Board Member requests a specific item be pulled from the calendar for separate discussion. The public may comment on any item.

- a) Checks over \$1,000 report for November 2017(Page 1-3)
- b) Credit Card Statement for November 2017(Page 4-7)
- c) Monthly Budget Variance Report for November 2017 & December 2017 (Page 8-13)
- d) Contracts Signed in Excess of \$25,000 November 2017(Page 14-15)
- e) Union & Non Union Pension Investment Asset Summary November 2017(Page 16-17)
- f) Ridership Report for November 2017(Page 18-19)
- g) SunDial Operational Notes for December 2017(Page 20-22)

- h) Metrics (On time Performance, Early Departures, Late Departures, Late Cancellations, Fleet Availability, Driver Absence, Advertising Revenue, Fixed Route Customer Comments, Paratransit Customer Comments) December 2017(Page 23-30)
- i) 4<sup>th</sup> Quarter Projects Update 2017(Page 31-32)
- j) Board Member Attendance for December 2017(Page 33)

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### 8. Wells Fargo Credit Card Solutions

Discussion

(Gregg Pettis, Chair of Finance/Audit Committee;

**Staff: Luis Garcia, Deputy Chief Financial Officer)** 

In 2015, the Board approved the transfer of banks from Pacific Western Bank to Wells Fargo. One of the reasons for the selection of Wells Fargo, was the size of the organization and the services available to its customers. One such service is the payable solutions available through credit cards. These payment solutions would not only make the payment processes more efficient, but would also serve as a revenue generator through Wells Fargo's revenue sharing program.(Page 34)

9. Fuel Hedging

**Discussion** 

(Gregg Pettis, Chair of Finance/Audit Committee;

Staff: Alton Hillis, Sr., Chief Financial Officer)

In conjunction with SunLine's Rethinking Transit initiative, staff is constantly looking for methods to make SunLine's operations more efficient. One area of improvement is how to protect the operating budget from unbudgeted changes in expenses. (Page 35)

------ACTION ------

10. <u>Amendment of Contract for Engineering Services for</u> Indio Yard Repaying

Approve

(Gregg Pettis, Chair of Finance/Audit Committee;

Staff: Dean Holm, Superintendent of Facility Maintenance)

Recommend that the Board of Directors delegate authority to the CEO/General Manager to execute a no-cost amendment to the contract with Heptagon Seven for one (1) year or completion of construction portion of the Indio Yard Repaving project. (Page 36)

11. Amend Agreement for BYD Battery Electric Vehicles

**Approve** 

(Gregg Pettis, Chair of Finance/Audit Committee;

Staff: Tommy Edwards, Chief Operating Officer)

Recommend that the Board of Directors delegate authority to the CEO/General Manager to negotiate and execute an amendment with BYD to reduce the contract amount from \$3,174,048 to a Not to Exceed amount of \$2,958,048 for four (4) Battery Electric Buses.(Page 37)

### 12. Award of Contract for Marketing Services

**Approve** 

(Greg Pettis, Chair of Finance/Audit Committee;

Staff: Jim Rayl, Customer Service and Marketing Manager)

Recommend that the Board of Directors delegate authority to the CEO/General Manager to negotiate and execute a one (1) year Marketing Services contract, with two (2), one (1) year option years, with Andrea Carter & Associates in an amount not to exceed \$186,000, upon review as to form by Legal Counsel.(Page 38-42)

### 13. Adjourn

### SunLine Transit Agency Checks \$1,000 and Over For the month of November 2017

NOTE: 1). Bold check payments represent "pass through" payments that were, or will be reimbursed to SunLine under the provisions of specific grants or contracts. 2). Underlined check payments represent "shared" payments with SunLine and specific vendors/employees.

Vendor Name CALPERS	Description Group Health Ins Prem	Check # 673674	Payment Date 11/17/2017	Payment Amount 310,154.30
BAE SYSTEMS CONTROLS, INC.	WIP-Battery Dominant FCB	673717	11/24/2017	237,500.00
BAE SYSTEMS CONTROLS, INC.	WIP-Battery Dominant FCB	673609	11/17/2017	190,000.00
PERMA - INSURANCE	Gen Liability/WC Prem	673701	11/20/2017	135,495.89
U.S. BANK INSTITUTIONAL TRUST-WESTERN	Pension Deposits	<u>673711</u>	11/20/2017	94,139.47
U.S. BANK INSTITUTIONAL TRUST-WESTERN	Pension Deposits	<u>673537</u>	11/06/2017	93,280.05
BP ENERGY COMPANY	CNG/Hydrogen	673542	11/13/2017	80,114.99
BP ENERGY COMPANY	CNG/Hydrogen	673678	11/20/2017	78,383.09
TYLER TECHNOLOGIES, INC.	ERP Project Annual Fee	673710	11/20/2017	47,654.77
BURKE, WILLIAMS & SORENSEN, LLP	Legal Services	673679	11/20/2017	42,818.26
SO CAL GAS CO.	Utilities	673651	11/17/2017	41,062.95
MICHELIN NORTH AMERICA, INC.	Tire Leasing	673562	11/13/2017	25,186.01
RELIANCE STANDARD	LTD/STD/LIFE Ins Prem	<u>673644</u>	11/17/2017	24,309.95
SHI INTERNATIONAL CORP.	WIP-Information Technology Project	673705	11/20/2017	23,581.09
DIVERSIFIED INDUSTRIES CONSULTING	Center of Excellence Project	673721	11/24/2017	21,575.80
IMPERIAL IRRIGATION DIST	Utilities	673724	11/24/2017	20,568.71
NORTON MEDICAL INDUSTRIES	Medical-Exams and Testing	673567	11/13/2017	19,449.50
ADMIRAL SECURITY SERVICES, INC.	Security Services	673599	11/17/2017	16,883.70
KAMBRIAN CORPORATION	WIP-Information Technology Project	673558	11/13/2017	15,183.75
MURCHISON & CUMMING, LLP	Insurance Losses	673696	11/20/2017	12,559.93
HENSON CONSULTING GROUP, LLC	Staff Development Consultant	673539	11/07/2017	11,900.00
AFTERMARKET PARTS COMPANY, THE	Inventory Repair Parts	673600	11/17/2017	11,878.37
PROTON ENERGY SYSTEMS, INC.	WIP-Hydrogen Refueling Station	673640	11/17/2017	10,000.00
CUMMINS-ALLISON CORP.	F/A Office Equip Coin Room	673615	11/17/2017	9,340.65
VERIZON WIRELESS	WIP-Information Technology Project	673713	11/20/2017	9,106.61
ADMIRAL SECURITY SERVICES, INC.	Security Services	673715	11/24/2017	8,597.16
TK SERVICES, INC.	Inventory Repair Parts	673657	11/17/2017	8,392.08
APEX COMPUTER SYSTEMS, INC.	WIP-Information Technology Project	673519	11/06/2017	8,219.63
TRAPEZE SOFTWAREGROUP, INC.	WIP-ERP Project	673709	11/20/2017	7,562.54
PE FACILITY SOLUTIONS, LLC	Janitorial Services	673577	11/13/2017	6,924.00
PE FACILITY SOLUTIONS, LLC	Janitorial Services	673638	11/17/2017	6,924.00
SOCO GROUP INC, THE	Lubricants-Oils	673587	11/13/2017	6,790.61
SOCO GROUP INC, THE	Lubricants-Oils	673737	11/24/2017	6,547.98
AMALGAMATED TRANSIT UNION	Union Dues	673677	11/20/2017	6,473.68
AMALGAMATED TRANSIT UNION	Union Dues	673517	11/06/2017	6,447.32
TYLER TECHNOLOGIES, INC.	WIP-ERP Project Annual Fee 10/1/17- 9/30/18	673593	11/13/2017	6,300.00
CREATIVE BUS SALES, INC,	Inventory Repair Parts	673612	11/17/2017	6,069.71
CUMMINS PACIFIC, LLC	Inventory Repair Parts	673614	11/17/2017	5,569.54
VALLEY OFFICE EQUIPMENT, INC.	Fax/Copier Supplies	673667	11/17/2017	5,277.77

### SunLine Transit Agency Checks \$1,000 and Over For the month of November 2017

NOTE: 1). Bold check payments represent "pass through" payments that were, or will be reimbursed to SunLine under the provisions of specific grants or contracts. 2). Underlined check payments represent "shared" payments with SunLine and specific vendors/employees.

Vendor Name ATLAS COPCO COMPRESSORS LLC	<b>Description</b> Inventory Repair Parts	<b>Check</b> 67352	•	Payment Amount 4,941.36
ACCOUNTEMPS	Temporary Help Services	67354	0 11/13/2017	4,893.74
AMERICAN CAB	Taxi Voucher Program	67360	6 11/17/2017	4,740.74
RELIANCE STANDARD	PPO Dental	67364	3 11/17/2017	4,169.44
ROMAINE ELECTRIC CORP.	Inventory Repair Parts	67358	1 11/13/2017	4,012.75
CALIFORNIA DENTAL NETWORK, INC.	Dental Insurance	67367	3 11/17/2017	3,935.50
TPX COMMUNICATIONS	Telephone Service	67374	2 11/24/2017	3,919.44
PERMA - INSURANCE	Insurance Losses	67363	9 11/17/2017	3,841.60
YELLOW CAB OF THE DESERT	Taxi Voucher Program	67367	2 11/17/2017	3,821.49
PATRICK M. BRASSIL	Contracted Services-Hydrogen	67363	7 11/17/2017	3,680.00
TIME WARNER CABLE	Utilities	67365	5 11/17/2017	3,578.11
EYE MED	Vison Insurance	67367	5 11/17/2017	3,184.53
RECARO NORTH AMERICA, INC.	Inventory Repair Parts	67364	2 11/17/2017	3,105.62
SOCO GROUP INC, THE	Lubricants-Oils	67365	3 11/17/2017	2,968.84
PATRICK M. BRASSIL	Contracted Services-Hydrogen	67373	0 11/24/2017	2,880.00
HOME DEPOT CREDIT SERVICES	Facility Maintenance Supplies	67362	1 11/17/2017	2,755.96
CALIFORNIA STATE DISBURSEMENT UNIT	Employee Garnishment	67368	2 11/20/2017	2,531.52
ACCOUNTEMPS	Temporary Help Services	67367	5 11/20/2017	2,410.50
CALIFORNIA STATE DISBURSEMENT UNIT	Employee Garnishment	67352	3 11/06/2017	2,367.33
BURRTEC WASTE & RECYCLING SERVICES	Trash & Recycling Service-TP	67368	0 11/20/2017	2,338.56
VALLEY OFFICE EQUIPMENT, INC.	Fax/Copier Supplies	67374	5 11/24/2017	2,208.46
ALTE STORE	WIP-Bus Shelter Lighting	67360.	5 11/17/2017	2,166.65
MAGALDI & MAGALDI, INC.	Inventory Repair Parts	67356	0 11/13/2017	2,080.66
SOCALGAS	Utilities	67365	2 11/17/2017	1,978.74
PARKHOUSE TIRE, INC.	Repair Parts-Support Vehicle	67363	5 11/17/2017	1,836.86
TRANSIT RESOURCES, INC.	Inventory Repair Parts	67374	3 11/24/2017	1,811.38
VERIZON WIRELESS	Wireless Telephone Service	67359	5 11/13/2017	1,646.76
KAMAN INDUSTRIAL TECHNOLOGIES	Inventory Repair Parts	67355	7 11/13/2017	1,636.03
BROADLUX, INC.	General Contracted Service	67352	2 11/06/2017	1,472.76
SMARTDRIVE SYSTEMS, INC.	Security Equipment	67373	5 11/24/2017	1,440.00
SMARTDRIVE SYSTEMS, INC.	Security Equipment	67358	5 11/13/2017	1,440.00
WAXIE SANITARY SUPPLY	Vehicle Cleaning Supplies	67367	0 11/17/2017	1,429.25
PARKHOUSE TIRE, INC.	Repair Parts-Fixed Route	67357	4 11/13/2017	1,395.77
MOHAWK MFG & SUPPLY CO	Inventory Repair Parts	67362	5 11/17/2017	1,373.16
CAROL DILLION	Reimbursement Expense	67352	4 11/06/2017	1,366.96
APPLIED TRAINING SYSTEMS, INC.	Annual Subscription Renewal	67371	5 11/24/2017	1,363.95
TRANSIT PRODUCTS & SERVICES	Inventory Repair Parts	67366	0 11/17/2017	1,346.00
SLEC, INC.	Facility Maintenance	67364	9 11/17/2017	1,310.49
OFFICETEAM	Temporary Help Service	67357	0 11/13/2017	1,296.00

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•		•		
Vendor Name LAUREN SKIVER	<b>Description</b> Reimbursement Expense	<b>Check #</b> 673530	<b>Payment Date</b> 11/06/2017	Payment Amount 1,207.91
PAUL ASSOCIATES	Office Supplies	673700	11/20/2017	1,195.36
GRAINGER	Facility Maintenance Repairs	673550	11/13/2017	1,106.86
DESERT CITY CAB	Taxi Voucher Program	673685	11/20/2017	1,097.40
ERIC TAYLOR	Tuition Reimbursement	673688	11/20/2017	1,080.00
ROTO ROOTER	Plumbing Expenses	673583	11/13/2017	1,055.50
MOHAWK MFG & SUPPLY CO	Inventory Repair Parts	673564	11/13/2017	1,047.93
C V WATER DISTRICT	Utilities	673543	11/13/2017	1,035.25
TOTALFUNDS	Postage Supplies	673708	11/20/2017	1,020.15
SUN CHEMICAL	Cleaning Supplies Fixed Route	673655	11/17/2017	1,002.36
MZ AUTO GLASS	Outside Repair Fixed Route	673625	11/17/2017	1,000.00
Total Checks Over \$1,000	\$1,790,749.49			

 Total Checks Over \$1,000
 \$1,790,749.49

 Total Checks Under \$1,000
 \$37,455.75

 Total Checks
 \$1,828,205.24

### **SunLine Transit Agency Visa Credit Card Statement**

Closing Date: 12/04/17

Name on Card: Lauren Skiver

Trans. Date	Post Date	Reference	Detail - Description	Credits	Charges
10/27/2017	11/3/2017	Monterey Plaza Hotel	CalAct Conference Lodging-Lauren Skiver, CEO/General Manager		\$213.29
11/1/2017	11/3/2017	California Transit	CTA Conference Registration-Rudy LeFlore, Chief of Performance		\$300.00
11/1/2017	11/3/2017	American Airlines	Luggage Fee CAL ACT Conference; Monterey, CA - Lauren Skiver, CEO/General Manager		\$25.00
11/2/2017	11/3/2017	United Airlines	AQIP New Flyer Preproduction Meeting-Tomm Edwards, Chief Operating Officer		\$567.60
11/2/2017	11/3/2017	United Airlines	AQIP New Flyer Preproduction Meeting-Harman Singh, Project Manager		\$645.60
11/3/2017	11/3/2017	Monterey Plaza Hotel	CalAct Conference Lodging-Lauren Skiver, CEO/General Manager		\$288.03
11/3/2017	11/3/2017	American Airlines	Luggage Fee CAL ACT Conference; Monterey, CA - Lauren Skiver, CEO/General Manager		\$25.00
11/3/2017	11/3/2017	American Airlines	CalAct Conference Air Fare-Lauren Skiver, CEO/General Manager ***Credit***	\$27.01	
11/6/2017	11/6/2017	Survey Monkey	Marketing Survey-Norma Stevens, Public Outreach Specialist		\$35.00
11/7/2017	11/7/2017	Monterey Plaza Hotel	CalAct Conference Lodging-Lauren Skiver, CEO/General Manager ***Credit***	\$34.74	
11/8/2017	11/8/2017	California Transit	California Transit Association Registration - Eric Mester, IT Administrator		\$300.00
11/10/2017	11/10/2017	Mission Inn	California Transit Association Lodging -		\$605.88
11/13/2017	11/13/2017	Panda Express	Chief's Meeting W/Cindy Henson		\$109.91
11/29/2017	11/29/2017	Holiday Inn Express	AQIP New Flyer Preproduction Meeting Lodging -Tommy Edwards, Chief Operatoring Officer		\$217.56
11/29/2017	11/29/2017	Holiday Inn Express	AQIP New Flyer Preproduction Meeting Lodging-Harman Singh, Project Manager		\$217.56
			Charges and Credits:	\$61.75	\$3,550.43

**Grand Total:** 

\$3,488.68



### WELLS FARGO BUSINESS ELITE CARD

VISA

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### CONSOLIDATED BILLING CONTROL ACCOUNT STATEMENT

Prepared For	SUNLINE TRANSIT LUIS GARCIA
Account Number	< 4484 6100 0M26 5M4
Statement Closing Date	12/04/17
Days in Billing Cycle	32
Next Statement Date	01/02/18
Credit Line	\$40,000
Available Credit	\$36,449

For 24-Hour Customer Service Call: 800-231-5511

Inquiries or Questions: Wells Fargo SBL PO Box 29482 Phoenix, AZ 85038-8650

Payments.

Elite Card Payment Center PO Box 77066 Minneapolis, MN 55480-7766

Payment Information

New Balance	\$3,550.43
Current Payment Due (Minimum Payment)	\$500.00
Current Payment Due Date	12/29/17

Thank you for using our Automatic Payment service. See the **Important Information** section below for your next scheduled payment.

If you wish to pay off your balance in full: The balance noted on your statement is not the payoff amount. Please call 800-231-5511 for payoff information.

**Account Summary** 

. 1000 mill walling		
Previous Balance		\$12,372.89
Credits	*	\$61.75
Payments	-	\$12,311.14
Purchases & Other Charges	+	\$3,550.43
Cash Advances	+	\$0.00
Finance Charges	+	\$0.00
New Balance	=	\$3,550.43

Wells Fargo Elite Cash Back Advantage

- No.	
	\$238.24
	\$34.89
	\$0.00
	\$0.00
=	\$0.00
	\$273.13
	\$1,026.48
	=

See reverse side for important information

5596	0005 YTG	1	7	2	171204	0	PAGE 1	of	6

10 3268 1000 ELAS 01DR5596

77250

2-/-

DETACH HERE
Detach and mall with check payable to "Wells Fargo" to arrive by Current Payment Due Date.

Make checks payable to: Wells Fargo

Account Number	CARRION .	00 0426 5941
New Balance		\$3,550.43
Total Amount Du	ie (Minimum Payment)	\$500.00
Current Payment	Due Date	12/29/17
Amount		

05000003550430044846100042659417

Print address or phone changes:

Work ( )

Enclosed:

ELITE CARD PAYMENT CENTER YTG
PO BOX 77086 29
MINNEAPOLIS MN 55480-7766



### Rate Information

Your rate may vary according to the terms of your agreement.

TYPE OF BALANCE	ANNUAL INTEREST RATE	DAILY FINANCE CHARGE RATE	AVERAGE DAILY BALANCE	PERIODIC FINANCE CHARGES	TRANSACTION FINANCE CHARGES	TOTAL FINANCE CHARGES
PURCHASES	12.240%	.03353%	\$0.00	\$0.00	\$0.00	\$0.00
CASH ADVANCES	24.990%	.06846%	\$0.00	\$0.00		\$0.00
TOTAL				\$0.00	**************	\$0.00

### Important Information

\$0 - \$3,550.43 WILL BE DEDUCTED FROM YOUR ACCOUNT AND CREDITED AS YOUR AUTOMATIC PAYMENT ON 12/29/17. THE AUTOMATIC PAYMENT AMOUNT WILL BE REDUCED BY ALL PAYMENTS POSTED ON OR BEFORE THIS DATE.

TOTAL \*FINANCE CHARGE\* BILLED IN 2017

\$0.00

Summary of Sub Account Usage

Name	Sub Account Number Ending In	Monthly Spending Cap	Spend This Period
4484640004255958	<del>5958***</del>		\$3,053.56
LAURA SKIVER	-0263	40,000	\$435.12

### Transaction Details

### & Item was transferred from lost/stolen account

The transactions detailed on this Consolidated Billing Control Account Statement contain transactions made directly to this Control Account plus all transactions made on Sub Accounts. If there were no transactions made by a Sub Account that Sub Account will not appear.

Trans	Post	Reference Number	Description	Credits	Charges
11/27	11/27	F326800AB00CHGDDA	AUTOMATIC PAYMENT - THANK YOU TOTAL \$1000-1000-1 \$12,311.14-	12,311.14	
		nmary For <b>44846100042659</b> imber Ending In <b>5958</b>	58		
10/27	11/03	24013399J006KNYMG	MONTEREY PLAZA HOTEL AND MONTEREY CA		213.29
11/01	11/03	24121579J0092W5BD	CALIFORNIA TRANSIT ASS 916-4464656 CA		300.00
11/01	11/03	24431069JWESP3G0Z	AMERICAN AIR0010267151560 FORT WORTH TX		25.00
		11/01/17	SKIVER/LAURA		
		1 AA Y	EBC FEE		
11/02	11/03	24692169K5SHMQN8V	UNITED 0162372161739800-932-2732 TX		567.60
		11/27/17	EDWARDS/TOMMYDALE		
		1 UA V	PALM SPRINGS HOUSTON		
		2 UA V	HOUSTON BIRMINGHAM		
		3 UA L	BIRMINGHAM DENVER		
		4 UA L	DENVER PALM SPRINGS		
11/02	11/03	24692169K5SHMQN9D	UNITED 0162372183711800-932-2732 TX		645.60
		11/27/17	SINGH/HARMANJIT		
		1 UA V	PALM SPRINGS HOUSTON		
		2 UA V	HOUSTON BIRMINGHAM		
		3 UA W	BIRMINGHAM DENVER		
		4 UA W	DENVER PALM SPRINGS		
11/03	11/03	24013399R01E2QETQ	MONTEREY PLAZA HOTEL AND MONTEREY CA		288.03
11/03	11/03	24431069LWESNW80F	AMERICAN AIR0010267370868 FORT WORTH TX		25.00
		11/03/17	SKIVER/LAURA		
		1 AA Y	EBC FEE		
11/03	11/03	74431069MWESNRY2B	AMERICAN AIR0010610786870 FORT WORTH TX	27.01	
11/06	11/06	24906419N1BA40LT2	SMK*SURVEYMONKEY.COM 971-2445555 CA		35 00
11/07	11/07	74013399R01E2QERZ	MONTEREY PLAZA HOTEL AND MONTEREY CA	34.74	
11/08	11/08	24121579T0099KXNH	CALIFORNIA TRANSIT ASS 916-4464656 CA		300.00
11/10	11/10	2475542A5JP2ESKP8	HISTORIC MISSION INN RIVERSIDE CA		605.88
11/13	11/13	24431069YRQEFHEKG	PANDA EXPRESS #745 T RANCHO MIRAGE CA TOTAL \$3,053.56		109.91
			4484610004265958 / Sub Acct Ending In		

Tran	sactio	on Details			
Trans	Post	Reference Number	Description	Credits	Charges
		mary For LAURA SKIVER			
11/29	11/29	&F326800AH000IXFRL	HOLIDAY INN EXPRESS OXFORD AL		217.56
11/29	11/29	&F326800AH000IXFRL	HOLIDAY INN EXPRESS OXFORD AL		217.56
			TOTAL \$435.12		
			LAURA SKIVER / Sub Acet Ending in 0263		

Wells Fargo News

EFFECTIVE IMMEDIATELY, THE ADDRESS YOU'VE BEEN SENDING YOUR PAYMENT TO HAS CHANGED. PLEASE SEND ALL FUTURE PAYMENTS TO: ELITE CARD PAYMENT CENTER PO BOX 77866 MINNEAPOLIS, MN 55480-7766

IN ORDER TO ENSURE ON TIME PAYMENTS, YOU MUST USE THIS ADDRESS FOR ALL FUTURE PAYMENTS.

Remember there are no foreign transaction fees when you make international purchases or use your card for purchases while travelling outside of the U.S. With your Wells Fargo Business Elite Card, you can take your business anywhere around the world and have the confidence you'll get:

No foreign transaction fees on your purchases
-Enhanced security with chip card technology
"No foreign transaction fees" applies to business credit cards issued by Wells Fargo and this account in particular, For information on other Wells Fargo credit and debit cards, please see your account agreement or visit wellsfargo.com.

		c	urrent Mont	th	Year to Date		
Description	FY 18 Total Budget	Actual	Budget	Favorable (Unfavorable)	YTD Actual	FY 18 YTD Budget	Favorable (Unfavorable)
Operating Revenues:							
Passenger Revenue	2,984,371	254,010	248,698	5,312	1,197,925	1,243,488	(45,563)
Other Revenue	2,469,132	232,983	205,761	27,222	1,147,926	1,028,805	119,121
Total Operating Revenue	5,453,503	486,993	454,459	32,534	2,345,850	2,272,293	73,558
Operating Expenses:							
Operator & Mechanic Salaries & Wages	9,537,771	721,117	794,814	73,697	3,672,244	3,974,071	301,827
Operator & Mechanic Overtime	1,159,221	63,541	96,602	33,061	504,670	483,009	(21,662)
Administration Salaries & Wages	5,302,986	384,926	441,916	56,990	1,988,915	2,209,578	220,663
Administration Overtime	13,593	1,143	1,133	(10)	6,756	5,664	(1,093)
Fringe Benefits	9,115,420	866,285	759,618	(106,667)	3,623,376	3,798,092	174,715
Communications	218,000	15,227	18,167	2,940	70,964	90,833	19,870
Legal Services - General	80,000	4,559	6,667	2,108	56,197	33,333	(22,864)
Computer/Network Software Agreement	452,868	95,808	37,739	(58,069)	216,006	188,695	(27,311)
Uniforms	112,550	2,516	9,379	6,863	17,258	46,896	29,638
Contracted Services	463,622	29,494	38,635	9,141	152,595	193,176	40,581
Equipment Repairs	7,500	34	625	591	2,129	3,125	996
Security Services	103,604	8,166	8,634	467	42,707	43,168	461
Fuel - CNG	1,565,432	104,711	130,453	25,741	593,689	652,263	58,575
Fuel - Hydrogen	243,501	11,261	20,292	9,031	66,900	101,459	34,559
Tires	254,824	17,434	21,235	3,801	90,564	106,176	15,612
Office Supplies	72,400	3,506	6,033	2,527	23,693	30,167	6,474
Travel/Training	142,033	14,225	11,836	(2,388)	57,188	59,181	1,992
Repair Parts	1,218,100	72,867	101,508	28,641	532,750	507,542	(25,209)
Facility Maintenance	43,000	3,443	3,583	140	22,354	17,917	(4,438)
Electricity - CNG & Hydrogen	175,000	13,903	14,583	680	74,614	72,917	(1,697)
Natural Gas	1,446,372	109,393	120,531	11,138	596,326	602,655	6,330
Water	7,500	270	625	355	1,589	3,125	1,536
Insurance Losses	1,136,702	88,844	94,725	5,881	649,669	473,626	(176,043)
Insurance Premium - Property	13,315	1,049	1,110	61	5,243	5,548	305
Repair Claims	200,000	8,074	16,667	8,593	20,689	83,333	62,645
Fuel Taxes	168,200	17,690	14,017	(3,673)	80,479	70,083	(10,396)
Other Expenses	3,307,512	227,850	275,626	47,776	1,328,840	1,378,130	49,290
Self Consumed Fuel	(1,681,000)	(116,027)	(140,083)		(646,569)	(700,417)	=
Total Operating Expenses (Before Depreciation)	34,880,026	2,771,312	2,906,669	135,357	13,851,835	14,533,344	681,509
Operating Expenses in Excess of Operating Revenue		\$ (2,284,319)			\$ (11,505,985)		
Operating Expenses in Excess of Operating Nevertue		<del>→ (2,204,313)</del>			<del>→ (11,505,505)</del>		
Subsidies:	5 453 400	400.048	420.450	20,402	2.045.047	2 4 47 250	422 222
Local - Measure A	5,153,400	400,048	429,450	29,402	2,015,017	2,147,250	
State - LTF, LCTOP	18,753,800	1,455,818	1,562,817	106,999	7,332,872	7,814,083	
Federal - 5307, 5310, 5311, 5316, 5317 & CMAQ	5,519,323	428,453	459,944	31,490	2,158,096	2,299,718	
TVP Federal Match Total Subsidies	29,426,523	2,284,319	0 <b>2,452,210</b>	0 167,891	11,505,985	12,261,051	
				- ,		, , ,,,,,	
Net Operating Gain (Loss) After Subsidies	<u>\$ -</u>	\$ -			<u> </u>		

### SunLine Transit Agency Budget Variance Report November 2017

### **Current Month**

### Year to Date

Description	FY 18 Total	Actual	Budget	Favorable (Unfavorable)	YTD Actual	FY 18 YTD Budget	Favorable (Unfavorable)
Operating Expenses:							
Wages & Benefits	25,128,991	2,037,013	2,094,083	57,070	9,795,962	10,470,413	674,451
Services	2,665,156	277,354	222,096	(55,258)	1,241,029	1,110,482	(130,547)
Fuels & Lubricants	1,983,085	129,306	165,257	35,951	737,346	826,285	88,939
Tires	254,824	17,434	21,235	3,801	90,564	106,176	15,612
Materials and Supplies	1,554,425	92,934	129,535	36,601	639,091	647,677	8,586
Utilities	1,919,372	146,947	159,948	13,000	784,399	799,738	15,339
Casualty & Liability	1,885,324	128,228	157,110	28,883	903,248	785,552	(117,697)
Taxes and Fees	168,200	17,690	14,017	(3,673)	80,479	70,083	(10,396)
Miscellaneous Expenses	1,001,650	40,433	83,471	43,038	226,285	417,354	191,069
Self Consumed Fuel	(1,681,000)	(116,027)	(140,083)	24,057	(646,569)	(700,417)	53,848
Total Operating Expenses (Before Depreciation)	34,880,026	2,771,312	2,906,669	135,357	13,851,835	14,533,344	681,509
Revenues:							
Passenger Revenue	2,984,371	254,010	248,698	5,312	1,197,925	1,243,488	(45,563)
Other Revenue	2,469,132	232,983	205,761	27,222	1.147.926	1,028,805	
Total Operating Revenue	5,453,503	486,993	454,459	32,534	2,345,850	2,272,293	
Net Operating Gain (Loss)		\$ (2,284,319)			\$ (11,505,985)		
Subsidies:							
Local - Measure A	5,153,400	400,048	429,450	29,402	2,015,017	2,147,250	132,233
State - LTF, LCTOP	18,753,800	1,455,818	1,562,817	106,999	7,332,872	7,814,083	•
Federal - 5307, 5310, 5311, 5316, 5317 & CMAQ	5,519,323	428,453	459,944	31,490	2,158,096	2,299,718	
Total Subsidies	29,426,523	2,284,319	2,452,210	167,891	11,505,985	12,261,051	
Net Operating Gain (Loss) After Subsidies	\$ -	\$ -			\$ -		

### Passenger Revenue - Unfavorable

- Fixed-route ridership has continued to decrease.
- System Total Ridership is presently 91,047 trips below FY17 YTD amounts.
- Ridership is currently at 5.1% below FY17 YTD totals.
- The ridership demand follows a seasonal pattern. Ridership is higher October through April.

The increase in ridership during the peak season will help adjust the current negative variance in passenger revenue.

Passenger	Revenue
-----------	---------

		FY17-Nov	F	Y18-Nov	V	ariance	%∆
Fixed Route	\$	231,275	\$	229,146	\$	(2,129)	-0.9%
Paratransit	\$	28,261	\$	24,863	\$	(3,397)	-12.0%
SolVan	\$	-	\$	2,509			
System Total	\$	259,536	\$	256,519	\$	(3,017)	-1.2%

### Passenger Revenue

	YTD-FY17	YTD-FY18	Variance	%∆
Fixed Route	\$ 1,143,594	\$ 1,063,002	\$ (80,592)	-7.0%
Paratransit	\$ 148,282	\$ 134,923	\$ (13,359)	-9.0%
SolVan	\$ -	\$ 8,387		
System Total	\$ 1,291,875	\$ 1,206,312	\$ (85,564)	-6.6%

### Ridership

	FY17-Nov	FY18-Nov	Variance	%∆
Fixed Route	362,362	344,996	(17,366)	-4.8%
Paratransit	13,539	13,070	(469)	-3.5%
SolVan	-	1,434	1,434	
System Total	375,901	359,500	(16,401)	-4.4%

### Ridership

	YTD-FY17	YTD-FY18	Variance	%∆
Fixed Route	1,722,956	1,630,516	(92,440)	-5.4%
Paratransit	70,631	67,061	(3,570)	-5.1%
SolVan	-	4,963	4,963	
System Total	1,793,587	1,702,540	(91,047)	-5.1%

### Other Revenue - Favorable

• The favorable balance is due to higher revenues than budgeted amounts for Taxi Smart Card, Outside Fueling Revenue, and Emissions Credit Revenue.

	YTE	O - November	ΥT	D Budget	V	ariance	%∆
TAXI SMART CARD	\$	44,126	\$	19,445	\$	24,681	126.9%
OUTSIDE FUELING REVENUE	\$	636,735	\$	500,000	\$ :	136,735	27.3%
EMISSIONS CREDITS REVENUE	\$	353,807	\$	312,500	\$	41,307	13.2%

### Operator & Mechanic Salaries & Wages - Favorable

• Contributing factors include operators using vacation time, sick time, short-term disability, long-term disability. Also, there are some vacant positions.

### Operator & Mechanic Overtime - Unfavorable

• The unfavorable balance is primarily attributed to vacant operator positions.

Department 12 Operations - Fixed Route has six vacant operator positions.

Department 14 Operations - Sundial has six vacant paratransit operator positions.

Department 22 - Maintenance Mechanics has two vacant positions. Update, the two positions will be filled by the beginning of January.

• Other factors include operators and mechanics using vacation time, sick time, short-term disability, and long-term disability.

Department 12 Operations - Fixed Route has six operators out on Medical/FMLA leave.

To cover the actual workload, the active employees have to work extended hours.

	November			
	Scheduled	Unscheduled	Total	Total
	Overtime	Overtime	Overtime	Expense
Fixed Route	384.45	776.02	1,160.47	\$ 37,030.74
Paratransit	N/A	1,090.00	1,090.00	\$ 23,070.35
Mechanics	N/A	99.14	99.14	\$ 3,440.14

YTD-November									
	Scheduled	Unscheduled	Total						
	Overtime	Overtime	Overtime	Total Expense					
Fixed Route	1,922.25	9,084.28	11,006.53	\$ 351,218.24					
Paratransit	N/A	5,092.25	5,092.25	\$ 118,940.05					
Mechanics	N/A	887.09	887.09	\$ 30,781.92					

### **Administration Salaries & Wages - Favorable**

- There are several vacant positions across the agency (e.g., Field Supervisor, Fixed Route Controller, Paratransit Reservationist, Paratransit Controller, Grants Analyst, Accounting Technician, CAO)
- Also, consultant expenses vary throughout the year.

### Administration Overtime - Unfavorable

- Vacancies across the agency contribute to the unfavorable balance in overtime.
- In November there was a holiday observed, employees that worked (e.g., controllers) on the observed holiday were paid from the overtime GL.
- Department 45 had a negative variance in overtime for October and November due to additional hours worked for Fill the Bus Event, and public hearings.
- Department 49 had a negative variance in overtime for August and September due to extra hours worked for the service change proposal.

### Fringe Benefits - Favorable

- Fringe benefits are favorable due to vacant positions across the agency
- Unemployment Tax expense will be paid in January.
- Health insurance benefit expenses will increase in January.

### **Communications - Favorable**

- Budget is twelve-period allocation, but some expenses are yet to be incurred.
- The budget includes an allowance for additional internet circuits as well as other devices for users and buses.

### Legal Services - General - Unfavorable

- General legal counsel costs are higher than anticipated.
- YTD-November SunLine had 239.5 billable hours from Burke, Williams, and Sorenson.

### Computer/Network Software Agreement - Unfavorable

• The unfavorable balance is mainly attributed to a \$56,055 Microsoft Enterprise Agreement annual fee.

### Uniforms - Favorable

- At the beginning of the fiscal year, operators are given a \$300 credit toward uniform expenses.
- The favorable balance is due to operators not yet using their annual credit. The costs will vary throughout the
  year depending on when the operator uses his or her uniform credit.

### **Contracted Services - Favorable**

- Budget is twelve-period allocation, but some expenses are yet to be incurred.
- Contracted service expenses vary throughout the year (e.g., SVC Towing and Freight in Department 22 Maintenance Mechanics are utilized on an on need basis).

### **Equipment Repairs - Favorable**

• Equipment repairs are within an acceptable range of the budget (i.e., Shop Equipment, Farebox).

### **Security Services - Favorable**

• Security Service expenses are within an acceptable range of the budget.

### Fuel - CNG - Favorable

• Internal consumption has decreased by 13,035 GGE's below FY17 YTD amounts.

The lower internal consumption is primarily attributed to a decrease in total miles traveled FY18 YTD in comparison to the last fiscal year.

### Internal GGE Usage

			Variance		%∆
		Variance	Previous	%∆	Previous
	GGE Usage	FY17 vs. FY18	Month	FY17 vs FY18	Month
November FY 17	116,609				
November FY 18	113,150	(3,459)	(9,780)	-2.97%	-7.96%
October FY 18	122,930				
YTD November FY 17	636,345				
YTD November FY 18	623,310	(13,035)		-2.05%	

### Fuel - Hydrogen - Favorable

• The favorable variance is primarily attributed to a lower quantity of mechanical failures.

The reduction in mechanical failures means that more hydrogen gas is produced in-house as opposed to ordering the fuel through an outside source at a higher cost.

• Two fuel buses were down long term for major repairs.

FC5 was down for an APS controller from 09/13/17 to 12/17/17.

FC6 was down for a radiator replacement from 05/14/17 to 11/30/17.

### Tires - Favorable

• The favorable variance is primarily attributed to a 19,919 decrease in total miles traveled YTD in comparison to the last fiscal year.

### Office Supplies - Favorable

• Office supplies are a variable expense; costs vary throughout the year as required.

### Travel/Training - Favorable

• Travel & training savings can be attributed to different times at which training sessions are attended.

### Repair Parts - Unfavorable

- Aging fleet has led to the unpredictability of component failures and therefore have increased the number of repairs.
- The unfavorable variance is primarily attributed to an increase of \$11,809 in Paratransit repair parts YTD in comparison to the previous fiscal year.

The additional expenses for Paratransit repair parts are due to two Ford Block Engine Rebuilds, a Transmission, and a Smart Drive System.

- Additionally, there is an increase of \$9,995 in support vehicle repair parts over the previous fiscal year.
- The additional expenses for Support Vehicles are due to a higher quantity of tire expenses, and more substantial costs (e.g., power steering).
- Two Fixed Route buses required engine rebuilds.

### Facility Maintenance - Unfavorable

- In November there were expenses for waste removal, and exterminating expenses for the Thousand Palms facility.
- In the first quarter, there were high expenses for plumbing related issues and electrical issues in the Thousand Palms facility.

### Electricity - CNG & Hydrogen - Unfavorable

- Electricity for CNG and hydrogen costs are higher in the summer months and begin to decrease in the winter months.
- The electricity expense is seasonal, for November there was a favorable variance of \$680.

### Natural Gas - Favorable

- The favorable balance of natural gas costs is primarily attributed to a \$0.03 decrease in internal GGE cost.
- In November there were 1,617 less GGE's used for outside fueling sales than in the previous month.
- GGE outside usage has increased 17,479 GGE's above FY17 YTD amounts.

### **Outside GGE Usage**

			Variance		%∆
		Variance	Previous	%∆	Previous
	GGE Usage	FY17 vs FY18	Month	FY17 vs FY18	Month
November FY 17	50,897				
November FY 18	53,073	2,176	(1,617)	4.28%	-2.96%
October FY 18	54,690				
YTD November FY 17	238,874				
YTD November FY 18	256,353	17,479		7.32%	

### Water - Favorable

Water and Gas expenses in the Indio facility follow a seasonal pattern. The costs begin to increase in the winter months.

### Insurance Losses - Unfavorable

- The unfavorable variance is mainly attributed to large reconciliations to deposits held by Perma in August and September.
- Deposit premiums are intended to cover claim expenses and settlements. Annual deposit premiums are based on actuarially-determined rates for each coverage layer (pool), based on estimates of the probable losses.
- As of the first quarter, there are seventy-five active workers compensation claims. An increase of six claims over the first quarter of the fiscal year 2017. The estimated loss retention has increased due to the rise in claims.
- Insurance losses can vary widely from month to month

### Insurance Premium - Property - Favorable

• Insurance premiums for the property are within an acceptable range of the budgeted amount.

### Repair Claims - Favorable

- Repair claims can vary significantly from month to month.
- The favorable balance can be attributed to repairs not yet completed. Currently, Bus 601 is out for a ZF Transmission rebuild.

### Fuel Taxes - Unfavorable

- The unfavorable balance of fuel taxes is due to a higher quantity of outside fueling sales.
- Outside fueling sales are currently \$55,218 above FY17 YTD amounts.
- For November sales have decreased \$3,140 from the previous month.

### **Outside Fueling Revenue**

	Outside i dei	<sub>0</sub> .					
				Vá	ariance		%∆
		V	ariance	Pr	evious	%∆	Previous
	Revenue	FY1	7 vs FY18	Ν	/lonth	FY17 vs FY18	Month
November FY 17	\$ 123,794						
November FY 18	\$ 132,029	\$	8,235	\$	(3,140)	6.65%	-2.32%
October FY 18	\$ 135,169						
YTD November FY 17	\$ 581,517						
YTD November FY 18	\$ 636,735	\$	55,218			9.50%	

### Other Expenses - Favorable

• Other expenses are within an acceptable range of the budgeted amount. Expenses vary from month to month depending on the needs of the agency (e.g., medical exams and testing, consulting fees, recruiting employees, temporary help services).

### Self Consumed Fuel - Favorable

• The favorable balance FY18 YTD is primarily attributed to a decrease in total miles traveled FY18 YTD in comparison to FY17 YTD. There is a decrease of 19,919 miles traveled in FY18 YTD in comparison to FY17 YTD.

### Mileage

		October		
	September FY18	FY18	Variance	%∆
Fixed Route	320,243	334,909	14,667	4.6%
Paratransit Passenger	99,869	109,725	9,856	9.9%
System Total	420,112	444,634	24,523	5.8%

### Mileage YTD-October

	YTD-FY17	YTD-FY18	Variance	%∆
Fixed Route	1,314,221	1,312,131	(2,090)	-0.2%
Paratransit Passenger	420,102	402,273	(17,829)	-4.2%
System Total	1,734,323	1,714,404	(19,919)	-1.1%

### Contracts Signed in Excess of \$25,000

### November 2017

Vendor	Product/Service	Need	Budgeted	Budgeted Amount	Cost	Туре
Handi-Hut	Bus Shelter LED Light Kits	Improvements to bus stops for safety and comfort of passengers.	SRTP FY12/13	\$ 46,575.00	\$ 45,925.00	Executed Agreement

### Contracts Signed in Excess of \$25,000

### December 2017

Vendor	Product/Service	Need	Budgeted	Budgeted Amount	Cost	Туре
HDR Engineering, Inc.	Transit Redesign and Network Analysis	Conduct study to provide comprehensive analysis of SunLine's fixed route bus and paratransit bus system to accomplish reliability and passenger convenience of its services. Provide recommendations to operate environmentally and economically sustainable transit services and evaluate improvements to SunLine's transit services.	SRTP FY11/12	\$400,000.00	\$ 389,837.00	Executed Agreement Board Approved

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SUNLINE TRANSIT AGENCY - UNION ACCOUNT 6746032000

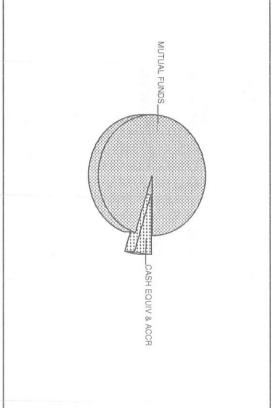
Page 7 of 21 Period from November 1, 2017 to November 30, 2017

# ASSET SUMMARY

ASSETS	11/30/2017 MARKET	11/30/2017 % OF BOOK VALUE MARKET	MARKET
Cash And Equivalents	453,207.43	453,207.43	1.75
Mutual Funds-Equity	16,552,226.21	15,223,848.96	63.98
Mutual Funds-Fixed Income	8,865,476.72	8,926,115.73	34.27
Total Assets	25,870,910.36	24,603,172.12	100.00
Accrued Income	308.87	308.87	0.00
Grand Total	25,871,219.23	24,603,480.99	100.00

**Estimated Annual Income** 

552,475.43



SUNLINE TRANSIT AGENCY - NON-UNION ACCOUNT 6746032100

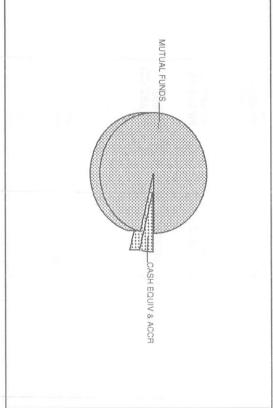
Page 7 of 21 Period from November 1, 2017 to November 30, 2017

# ASSET SUMMARY

ASSETS	11/30/2017 MARKET	11/30/2017 % OF BOOK VALUE MARKE	MARKET
Cash And Equivalents	329,609.93	329,609.93	1.24
Mutual Funds-Equity	17,097,537.30	15,725,398.02	64.31
Mutual Funds-Fixed Income	9,157,637.56	9,220,275.32	34.45
Total Assets	26,584,784.79	25,275,283.27	100.00
Accrued Income	226.84	226.84	0.00
Grand Total	26,585,011.63	25,275,510.11 100.00	100.00

**Estimated Annual Income** 

569,294.00





# SunLine Transit Agency Monthly Ridership Report November 2017

FY 2016 & 2017

		Nov 2017	Nov 2016	Oct 2017	Month	%	FY 2018	FY 2017	YTD	%				
	Fixed Route	1404 2017	1407 2010	OCI 2017	Var.	Var.	YTD	YTD	Var.	Var.	Bik			Ichairs
Line	Description										Monthly	YTD	Monthly	YTD
14	DHS/PS	51,167	52,842	55,387	(1,675)	-3.2%	252,254	260,312	(8,058)	-3.1%	1,613	7,837	492	2,953
15	DHS	9,845	9,156	10,763	689	7.5%	47,652	42,463	5,189	12.2%	97	559	86	380
20	DHS/PD	2,234	2,511	2,439	(277)	-11.0%	9,670	10,432	(762)	-7.3%	64	392	6	35
24	PS	13,124	13,523	14,698	(399)	-3.0%	65,304	67,893	(2,589)	-3.8%	342	1,646	80	449
30	CC/PS	54,721	60,334	57,347	(5,613)	-9.3%	264,571	288,304	(23,733)	-8.2%	2,196	10,934	421	2,448
32	PD/RM/TP/CC/PS	20,978	21,864	21,724	(886)	-4.1%	95,830	102,848	(7,018)	-6.8%	804	4,007	108	422
53	PD/IW	4,077	4,530	4,494	(453)	-10.0%	17,765	20,218	(2,453)	-12.1%	162	689	36	116
54	Indio/LQ/IW/PD	6,988	7,864	7,789	(876)	-11.1%	29,143	32,538	(3,395)	-10.4%	220	997	30	132
70	LQ/BD	14,377	15,934	15,975	(1,557)	-9.8%	63,837	71,625	(7,788)	-10.9%	424	2,307	31	120
80	Indio	10,949	12,932	12,403	(1,983)	-15.3%	50,827	58,955	(8,128)	-13.8%	240	1,216	126	580
81	Indio	8,152	7,829	9,466	323	4.1%	36,815	36,548	267	0.7%	83	405	37	214
90	Coachella/Indio	9,516	12,985	9,958	(3,469)	-26.7%	46,908	62,688	(15,780)	-25.2%	131	838	49	337
91	I/Cch/Th/Mec/Oas	16,647	15,412	18,088	1,235	8.0%	78,160	71,789	6,371	8.9%	279	1,629	23	202
95	I/Cch/Th/Mec/NS	1,654	2,461	1,912	(807)	-32.8%	9,465	12,581	(3,116)	-24.8%	48	251	8	68
111	PS to Indio	119,266	121,003	121,816	(1,737)	-1.4%	556,014	577,911	(21,897)	-3.8%	4,059	21,583	653	3,370
220	PD to Riverside	1,301	1,182	1,438	119	10.1%	6,301	5,851	450	7.7%	41	174	6	55
	Fixed Route Total	344,996	362,362	365,697	(17,366)	-4.8%	1,630,516	1,722,956	(92,440)	-5.4%	10,803	55,464	2,192	11,881
SolVan	_	1,434	-	1,217	1,434	0.0%	4,963	-	4,963	0.0%				
	Demand Response													
SunDia		13,070	13,539	14,511	(469)	-3.5%	67,061	70,631	(3,570)	-5.1%				
	System Total	359,500	375,901	381,425	(16,401)	-4.4%	1,702,540	1,793,587	(91,047)	-5.1%				
	We alsolate.	Nov-17												
	Weekdays: Saturdays:	21 4	21 4	22 4										
	Sundays:	4	4	5										
	Total Days:	29	29	31										

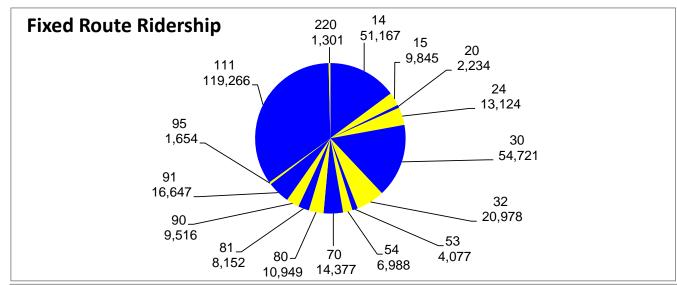
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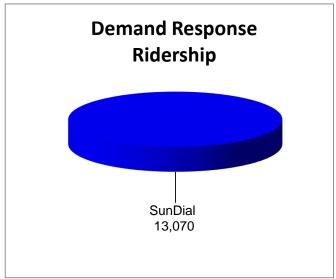
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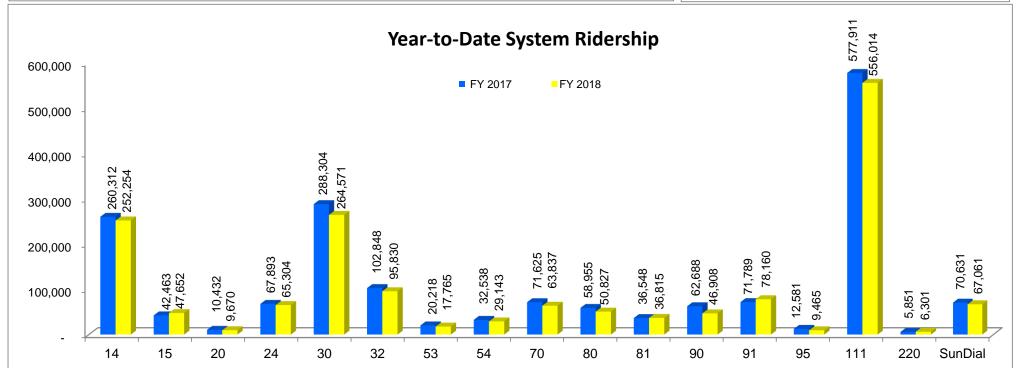
1 of 2 printed on 12/19/2017

<sup>\*</sup> No Service on November 24th, 2016 or November 23, 2017 for Thanksgiving Day. No service reflected in total number of days.

### SunLine Transit Agency Monthly Ridership Report November - 2017

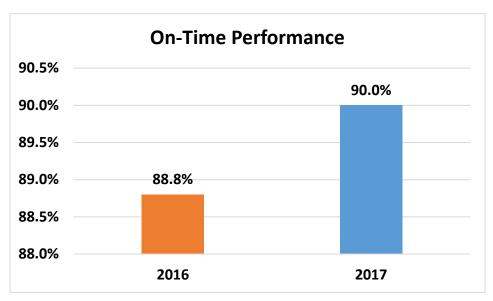


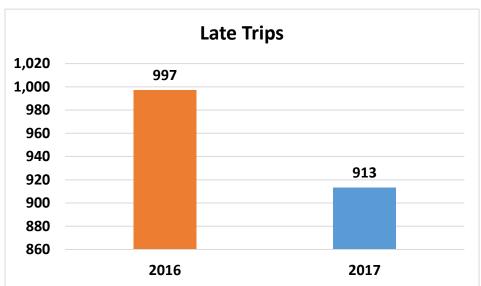


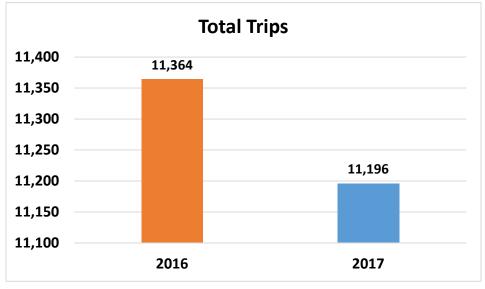


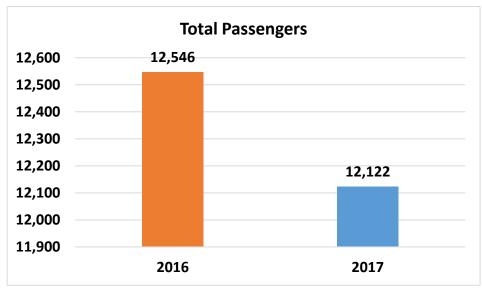
2 of 2 printed on 12/19/2017

# **SunDial Operational Notes DECEMBER 2016/2017**

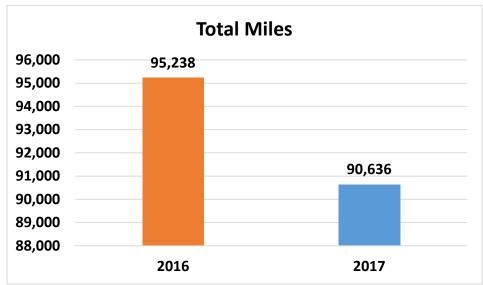


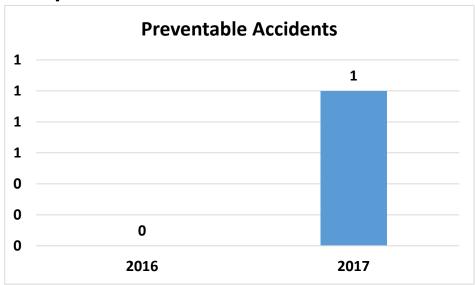


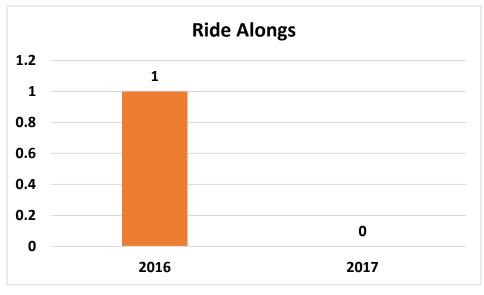


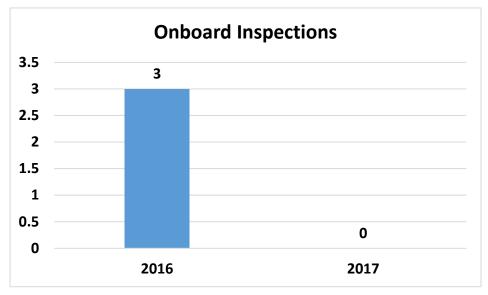


# **SunDial Operational Notes DECEMBER 2016/2017**

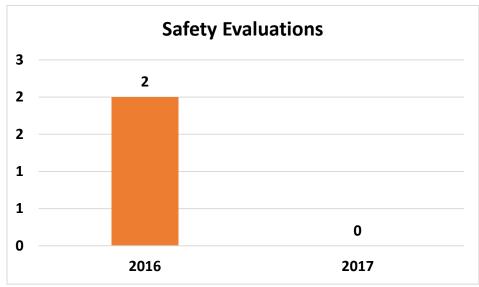




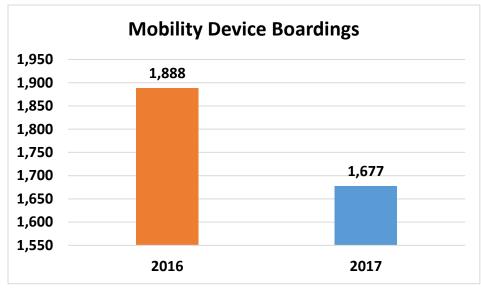


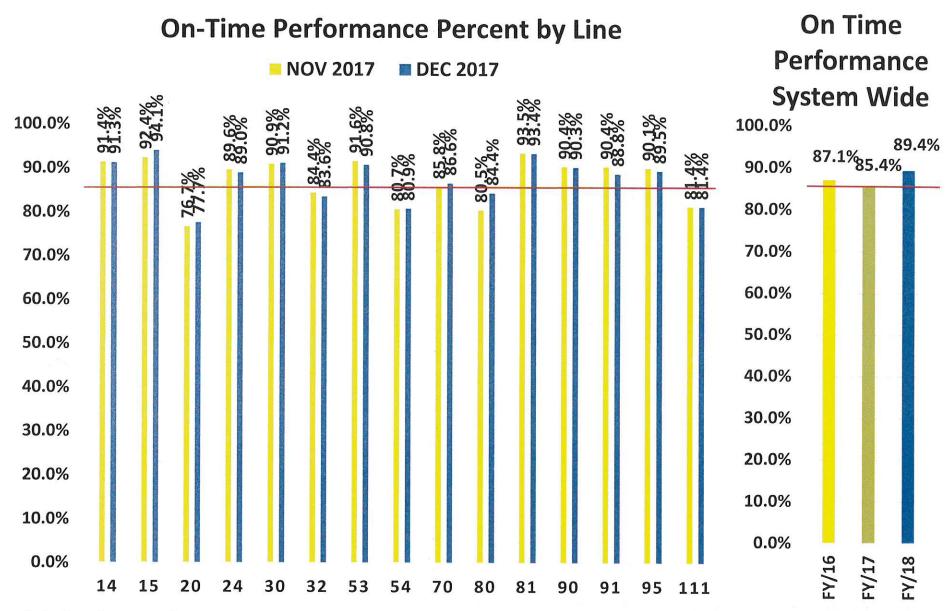


# **SunDial Operational Notes DECEMBER 2016/2017**





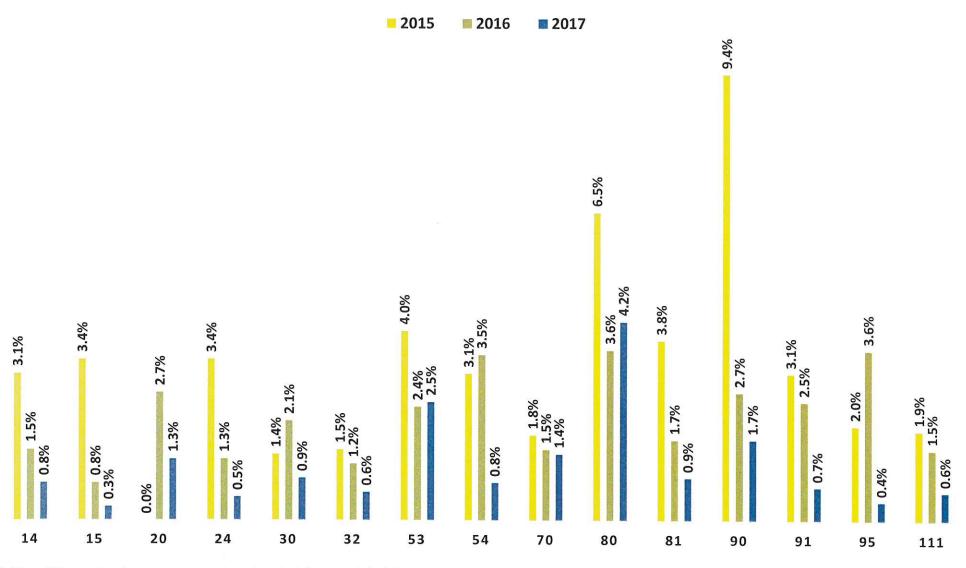




**Definintion:** "On Time" - when a trip departs a timepoint within range of zero minutes early to five minutes late. **Goal:** Minimum target for On Time performance is 85%.

Exceptions: Detours, train stuck on tracks, passenger problems, Avail System Issues

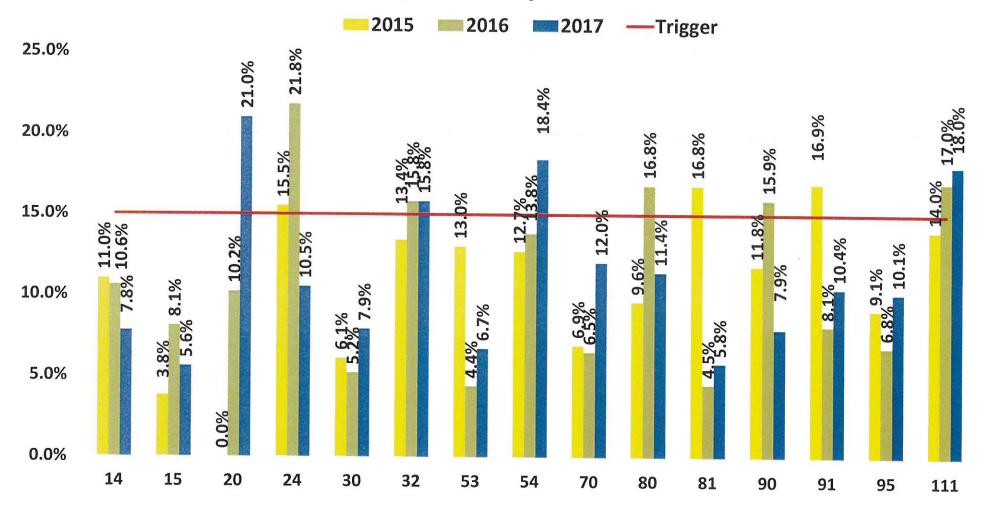
### **Early Departures by Line December**



**Definition:** When a bus leaves a time point, ahead of the scheduled departure time.

Goal: To reduce early departures to 0%

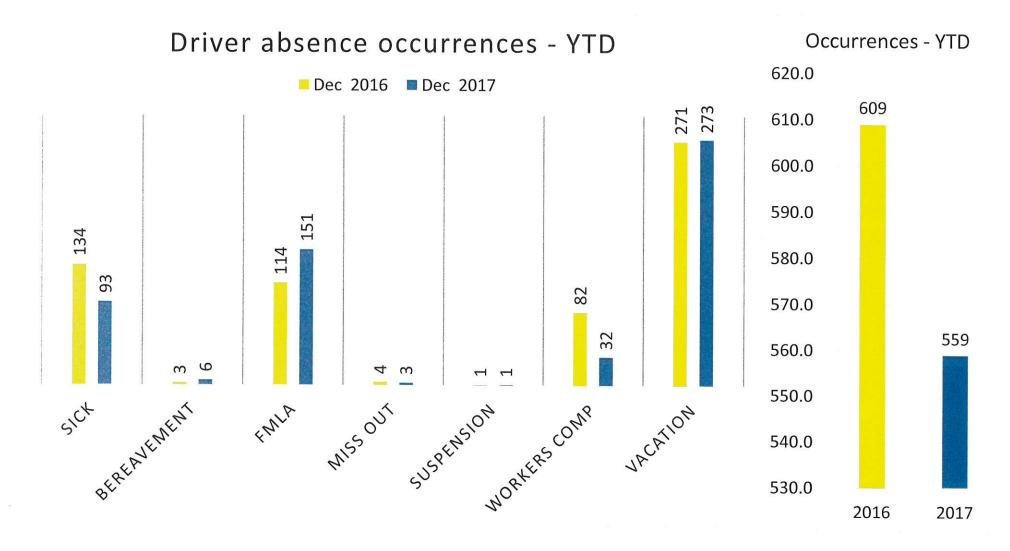
## Late Departures by Line December



Late Definition: When a bus leaves a time point, after the scheduled departure time.

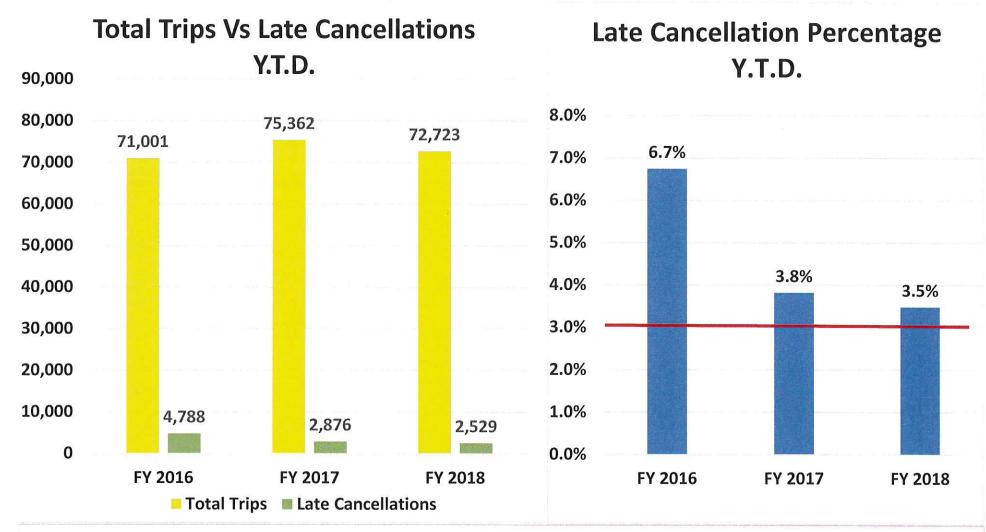
The line is running late with a departure greater than 5 minutes.

Goal: To reduce late departures to 15%



Goal: reduce by 2% - By enforcing attendance policy regularly and monitor trending - Absences include scheduled &unscheduled for Fixed Route drivers.

Vacation occurrences added as of September 2015 metric.

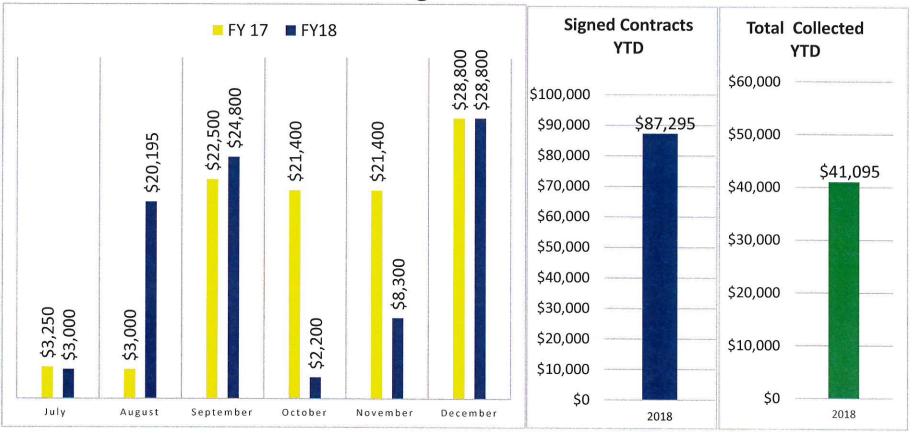


**Trip:** A one-way ride booked by the client. A round trip is counted as two trips.

Late cancellation: A trip for which an ADA client does not cancel within 2 hours before the scheduled pick up time.

Goal for Late Cancellations: 3% or below.

# **Contracted Advertising - December - YTD FY18**

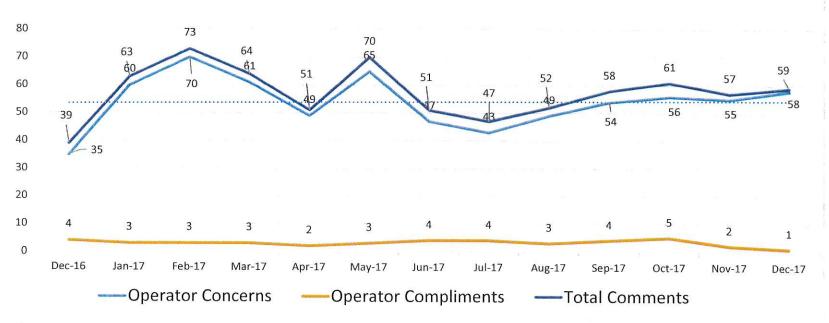


Tracks monthly advertising revenue earned (contracted) and received for bus shelters and exterior bus advertising. Does not include "Barter Contracts"

Tracks receivables - payments received for the previous month .

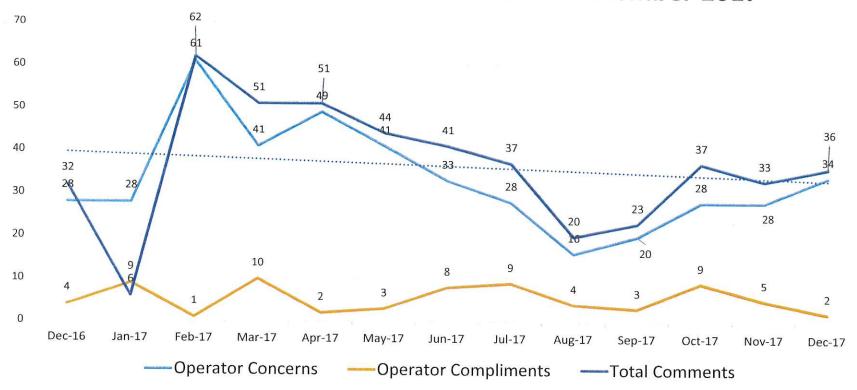
The goal is \$225,000 for FY 18

### **Fixed Route Customer Comments for December 2017**



All Fixed Route Operator comments, both compliments and complaints for December 2017.

## Paratransit Customer Comments For December 2017



All Paratransit operator comments, both compliments and complaints for December 2017.

### **QUARTERLY CAPITAL PROJECT UPDATE 4TH QUARTER 2017**

Project Title	Brief Description	Current Status	Current
New CNG Fueling Station	This CNG Station will be located at the Thousand Palms facility and will replace the existing Station that has exceeded its useful life.	Preliminary Design Complete, Construction Management firm selected. General contractor proposals are being reviewed by SunLine.	<b>Funding</b> \$5,500,778
Solar Canopies	Project to Complete solar canopies at the SunLine's Administrative building parking in Thousand Palms .	Preliminary Engineering drawings complete. Evaluating bidding responses for design build solar carport.	\$657,197
New Operations Facility	The Operations Facility replacement project will allow SunLine to complete demolition, removal and rebuild an Operations Building in Thousand Palms.	Preliminary Architectural & Engineering firm selected and is working on finalizing design per SunLine's needs.	\$7,000,000
(5) Hydrogen Fuel Cell Buses – LoNo	Buses are required to meet growing demand for transit services. SunLine would like to continue its leadership in alternative fuels by acquiring the additional hydrogen fuel cell buses.	Buses are in production line. First bus delivery expected in the first quarter of 2018.	\$13,103,860
(5) Hydrogen Buses & Onsite Hydrogen Fueling Station	This project will deploy (5) new 40' fuel cell electric buses and include upgrading SunLine's existing hydrogen refueling station with a new electrolyzer.	Buses pre-production meeting held to discuss overall configuration for the buses. Hydrogen refueling station permitting process is underway along with equipment manufacturing.	\$16,836,791
(4) Zero Emission Electric Buses	Purchase four zero emission buses (3 for replacement, 1 for expanded service) for cleaner and more frequent service on SunLine routes serving disadvantaged communities, accelerating SunLine's efforts to transition to an all zero-emission fleet.	Buses are in production. Buses are expected to be delivered in second quarter of 2018.	\$3,223,799
Center of Excellence in Zero Emission Vehicle Training	Training facility in Thousand Palms to provide a comprehensive workforce training program in Zero emissions transportation technologies and maintain SunLine's zero emission buses.	Waiting on FTA funding.	\$1,688,055

### **QUARTERLY CAPITAL PROJECT UPDATE 4TH QUARTER 2017**

Transportation Demand	Program will assist riders in identifying the correct mode	Seven Enterprise vanpools and eight	\$1,990,000
Management – Vanpool	of transportation given their particular transportation	farm-related vanpools are	
	needs. This project will help reduce single occupant	participating under SolVan.	
	vehicle trips within the Coachella Valley to surrounding		
	areas which will help improve air quality and ease		
	congestion. This program features a Vanpool Pilot		
	program to assist in the agricultural community and large		
	employers.		
(1) Battery Dominant	Project will provide a cost-effective and innovative	Bus delivered.	\$5,151,307
Fuel Cell Bus	system-level architecture supporting near term fuel cell		
	commercialization. This new configuration will rely less on		
	the fuel cell for propulsion and more on the battery		
	system.		
Indio Division Yard	Project to repave the existing bus yard and staff car	Engineering Design complete.	\$595,079
Repaving	parking area along with CNG public fueling station in the	Procurement for General Contractor	
	Indio operating division.	in process.	
Replacement Thousand	Purchase two bus lifts to replace existing worn out bus lifts	Bus Lifts has been installed. Project	\$400,000
Palms Maintenance Bay	at Thousand Palms maintenance division.	close- out in progress.	
Bus Lift			
New Accounting Tool	This project is to provide the agency a modern accounting	Software Product implementation is	\$699,222
(ERP/Tyler)	tool to help improve financial management.	underway.	
New SunLine Main	Install new sign for the Main Entrance of the SunLine's	New entrance sign has been installed.	\$24,200
Entrance Sign	Administrative building.		
SunLine Division-I	Project to install perimeter fencing on West and South	Fence is being installed.	\$509,615
Fencing project	side of SunLine's Thousand Palm facility.		
Transit Redesign &	Project to conduct study to provide comprehensive	Contract fully executed between	\$450,000
Network Analysis	analysis to SunLine's fixed route bus and paratransit bus	SunLine and HDR Engineering Inc.	
	system to accomplish reliability and passenger	Kickoff meeting scheduled in January,	
	convenience of its services.	2018.	

FY 17/18	Board Member Matrix Attendance													
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total Meetings	Total Attended
Desert Hot Springs	Х		Χ	X									10	3
Palm Desert	Х		Χ	X		Х							10	4
Palm Springs			Χ	X		Х							10	3
Cathedral City	Х		Χ	X		Х							10	4
Rancho Mirage	Х		Χ	X		Х							10	4
Indian Wells	Х		Χ	X		Х							10	4
La Quinta	Х		Χ	X		Х							10	4
Indio	Х		Χ	X		Х							10	4
Coachella	Х		Χ	X									10	3
County of Riverside	Х		Χ	Χ		Х							10	4

X - ATTENDED (Primary/Alternate)

DARK —

DATE: January 24, 2018 DISCUSSION

TO: Finance/Audit Committee

**Board of Directors** 

FROM: Deputy Chief Financial Officer

**RE:** Wells Fargo Credit Card Solutions

### Background

In 2015, the Board approved the transfer of banks from Pacific Western Bank to Wells Fargo. One of the reasons for the selection of Wells Fargo, was the size of the organization and the services available to its customers. One such service is the payable solutions available through credit cards. These payment solutions would not only make the payment processes more efficient, but would also serve as a revenue generator through Wells Fargo's revenue sharing program.

Currently, the vast majority of payments are made via check with two wet signatures. Additionally, SunLine has only one credit card designated for use by the CEO/GM. These practices are not only restrictive to Agency needs, but they are also inefficient. Current credit card administration has come a long way and financial institutions have implemented numerous controls and features to improve the security and processing of payments. Furthermore, implementation of additional credit cards would increase accountability for transactions with the individual card holders.

Wells Fargo has presented information to members of the Executive Team at SunLine and we feel encouraged by the level of controls and flexibility the payment solutions offer the Agency. There is a short presentation that will allow the committee to review the features of the payable solutions. We would like to take any questions or concerns from this meeting in order to integrate into a future policy brought to the Board for approval.

Luis Garcia

**Deputy Chief Financial Officer** 

DATE: January 24, 2018 DISCUSSION

TO: Finance/Audit Committee

**Board of Directors** 

FROM: Chief Financial Officer

RE: Fuel Hedging

### Background

In conjunction with SunLine's Rethinking Transit initiative, staff is constantly looking for methods to make SunLine's operations more efficient. One area of improvement is how to protect the operating budget from unbudgeted changes in expenses.

Fuel hedging is a method of protection from changes in the commodity pricing. By working with companies that provide price protection for the Natural Gas SunLine uses in the service of its customers, SunLine can minimize the effect price changes have on the operating budget by:

- Keeping costs at or below budget
- Narrowing the range of future fuel costs
- Increasing efficiency in planning, budgeting, and forecasting

Staff would like to discuss any questions or concerns the Board may have in conducting further research into obtaining these services in preparation of the FY19 Operating Budget.

Alton Hillis, Sr. Chief Financial Officer

DATE: January 24, 2018 ACTION

TO: Finance Committee/

**Board of Directors** 

FROM: Superintendent of Facility Maintenance

RE: Amendment of Contract for Engineering Services for Indio Yard Repaying

### Recommendation

Recommend that the Board of Directors delegate authority to the CEO/General Manager to execute a no-cost amendment to the contract with Heptagon Seven for one (1) year or completion of construction portion of the Indio Yard Repaving project.

### **Background**

Heptagon Seven was awarded a Design Professional Services contract on December 22 2016, for construction drawings (Complete) and support of repaving and improvements to the Indio facility. This contract was not brought before the Board, as the work is within the approved project budget and below the Board approval threshold. Due to the importance and timing of other projects, there were minor delays in posting the construction Invitation for Bid (IFB). While working to get the construction IFB posted staff lost sight of the contract date for an extension.

Per SunLine's Procurement policy, any contract greater than (1) year in duration requires the approval of the Board.

### **Financial Impact**

This amendment will not result in any additional costs. The contract was budgeted in the FT2013 SRTP.

\_\_\_\_\_

Dean Holm

Superintendent of Facility Maintenance

DATE: January 24, 2018 ACTION

TO: Finance/Audit Committee

**Board of Directors** 

FROM: Chief Operating Officer

RE: Amendment to Contract for BYD Battery Electric Vehicles

### Recommendation

Recommend that the Board of Directors delegate authority to the CEO/General Manager to negotiate and execute an amendment with BYD to reduce the contract amount from \$3,174,048 to a Not to Exceed amount of \$2,958,048 for four (4) Battery Electric Buses.

### **Background**

On April 26, 2017 the board approved the purchase of four (4) Battery Electric Buses from BYD. This purchase was made available through a competitive state grant through the Transit and Intercity Rail Capital Program (TIRCP) for zero emissions vehicles. California Air Resources Board's (CARB) Hybrid and Zero-Emission Truck and Bus Voucher Incentive Project (HVIP) program allowed BYD and SunLine Transit Agency take advantage of the voucher discount for these buses. The new 2018 HVIP amounts were increased which reduced the price for each bus by an additional \$54,000. This will reduce the match that SunLine has dedicated to this purchase by \$216,000.

### **Financial Impact**

SunLine will be utilizing discount vouchers under the CARB's HVIP program. The HVIP vouchers reduce the total project cost by \$690,000. The remaining project cost, including \$12,000 contingency, is \$2,958,048 and will be funded as follows:

TIRCP Award: \$2,449,000 Prop1B (SL-16-06): \$ 509,048

Tommy D Edwards
Chief Operating Officer

DATE: January 24, 2018 ACTION

TO: Finance/Audit Committee

**Board of Directors** 

FROM: Customer Service Manager

**RE:** Award of Contract for Marketing Services

### Recommendation

Recommend that the Board of Directors delegate authority to the CEO/General Manager to negotiate and execute a (1) year Marketing Services contract, with (2) (1) year option years, with Andrea Carter & Associates in an amount not to exceed \$186,000, upon review as to form by Legal Counsel.

### **Background**

SunLine has benefited from the use of outside marketing services. For the last (3) years SunLine has worked with Andrea Carter & Associates, a Coachella Valley based marketing firm. During the contract duration, SunLine and Andrea Carter have been able to create the *Why Ride? WiFi!* marketing campaign, *How to Ride the Bus* video, the FY 16-17 Annual Report, as well as numerous press releases and press interactions. In anticipation of the contract reaching its conclusion, SunLine staff released a solicitation to request proposals for a new advertising contract.

### **Reason for Selection of Procurement Process**

The Request for Proposal (RFP) solicitation was selected as the procurement method in order to award the contract based on established criteria: experience, key personnel and price. This provided competition on quality and cost.

### Reason for Selection of Contract Type

A Firm Fixed Price type contract was selected because it places upon the Contractor maximum risk and full responsibility for all costs and resulting profit or loss. It provides maximum incentive for the Contractor to control costs and perform effectively and imposes a minimum administrative burden upon SunLine Transit Agency.

### **Reason for Selection of Contractor**

On November 9, 2017, nineteen (19) companies were solicited to provide Marketing Services. The solicitation was advertised in the local newspaper and on SunLine's website. On December 11, 2017, eight (8) proposals were received

from Allegra Consulting from Pasadena, CA., Andrea Carter & Associates from La Quinta, CA., Brown Marketing Strategies from San Diego, CA., Communications LAB from Orange, CA., Cord Media Company from Palm Desert, CA., HyattWard Advertising, Inc. from Redlands, CA., Jones Agency from Palm Springs, CA., and The 20/20 Network from Upland, CA.

A four-member evaluation committee comprised of SunLine's Deputy Chief Administration Officer, Special Assistant to the Deputy Chief Administration Officer, Customer Service Manager and Public Outreach Specialist independently reviewed all submitted proposals received utilizing the evaluation criteria found in the RFP. According to the evaluations, Andrea Carter & Associates was determined as the contractor representing the best value to SunLine.

### **How Price was Determined Fair and Reasonable**

Andrea Carter & Associates' prices were determined to be fair and reasonable based on a **price analysis** and adequate price competition.

### **Financial Impact**

The estimated contract cost over 3 years is \$186,000. These expenditures are currently budgeted and will be included in future operating budgets.

Jim Rayl
Customer Service Manager

Marketing Services 17-104

### **Bidders List**

### Allegra Consulting

129A North Marengo Ave. Pasadena, CA 91101 (626)405-4848

suzanne@allegraconsulting.net

### **Andrea Carter & Associates**

PO Box 5871 La Quinta, CA 92248 (760) 285-6828

andrea@andreacarterassociates.com

### **Creative Experts in Marketing**

74020 Alessandro Dr., Suite E. Palm Desert, CA 92260 (760) 773-1707 stephanie@fgcreative.com

### Communications LAB

701 E. Chapman Ave. Orange, CA 92866 (949) 215-5539

arianna@communicationslab.com

### **Cord Media Company**

43645 Monterey Ave Palm Desert, CA 92660 (760) 834-8599 ionas@cordmedia.com jaci@cordmedia.com

<u>aci@corumedia.com</u>

### CV Strategies

73700 Dinah Shore, Ste 402 Palm Desert, CA 92211 (760) 776-1766 jaime@cvstrat.com

### **Hyatt Ward**

1706 Plum Lane, Suite 103 Redlands, CA 92374 (909) 793-3840 x 223 adrian@hyattward.com

### **Imagine IT! Media**

318 North Palm Canyon Drive Palm Springs, CA 92262 (760) 325-6998 info@imagineitmedia.com

### Jones Agency

3603 N. Indian Canyon Drive Palm Springs, CA 92262 (760) 325 1437 x 214 Ron Brady

ronb@jonesagency.com

### Moore & Associates, Inc.

28159 Avenue Stanford, Suite 110 Valencia, CA 91355 (661) 253-1277 Kathy Chambers kathy@moore-associates.net

### **Seven Outsource**

(315) 308-7852 Rfpmart.solutions@gmail.com

### The 20/20 Network

1808 Albright Way Upland, CA 91784 (909) 841-7527 steve@the2020network.com

# The Coachella Valley Marketing Exchange

(855) 385-1500 info@marketingexchange.com

### **DBE**

### **Action Research**

3630 Ocean Ranch Blvd. Oceanside, CA 92506 (760) 772-4000 <a href="mailto:coppock@action3630.com">coppock@action3630.com</a> Marketing Services 17-104

### **Angela Starr Consulting, LLC**

Los Angeles CA 90017 (213) 300-3418 astarrconsulting@gmail.com

### **Arellano Associates, LLC**

5851 Pine Ave. Chino, CA 91709 (909) 627-2974 garellano@arellanoassociates.com

### **Brown Marketing Strategies**

3687 Voltaire Street, Suite C San Diego, CA 92106 (619) 546-5390 shannon@brownmarketingstrategies.co m

### COOK + SCHMID, LLC

740 13th Street, Suite 502 San Diego, CA 92101 (619) 814-2370 jschmid@cookandschmid.com

### **Christina G. Rodriguez Consulting**

736 Payette Drive Corona, CA 92881 (951)515-3992 cgr@christinegrodriguez.com



### **Price Analysis**

Year 1	Andrea Carter & Associates		IV	Brown larketing ategies, Inc.	Cord Media Company		Jones Agency		
# of Hours	660			570		516	536.2		
Total Not to Exceed	\$	60,000.00	\$	56,170.00	\$	56,016.00	\$	49,800.00	
Average Hourly Rate	\$	90.91	\$	98.54	\$	108.56	\$	92.88	

Difference between Andrea Carter & Associate and Jones Agency Average Hourly Rate	\$ (1.97)
Delta	2.12%
Difference between Andrea Carter & Associate and Brown Marketing Strategies, Inc.'s Average Hourly Rate	\$ (7.63)
Delta	7.75%

There was adequate price competition since 8 proposers independently contended for the contract that is to be awarded and were all responsive to the requirements of the solicitation. The top four evaluated proposers were asked to submit a Best and Final Offer (BAFO). Above is a break down of Year 1.

Based on the findings, the average hourly rate for Year 1 submitted by Andrea Carter & Associates, the highest evaluated proposer, is 2.12% lower than Jones Agency and 7.75% lower than Brown Marketing Strategies, Inc. Based on the results, it is reasonable to assume that Andrea Carter & Associates understood the Scope of Work and/ or the level of effort to complete the required services. Therefore, it is determined that the prices submitted by Andrea Carter & Associates are considered fair and reasonable.

Jennifer Tran